Volume 13 Issue 9 | A Newsletter for the Residents of the Island Pointe Condominium | May 2025

Island Pointe
Luxury Waterfront Condominium Residences
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Housekeeping...Joselin Hernandez
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OFFICE HOURS
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Important Update to ACH AutoPay Payment Descriptions

To: All Island Pointe Unit Owners-

Please review the below information from ClickPay, our payment portal. Please be advised of an upcoming change from ClickPay regarding your ACH AutoPay payments. Starting soon, the **name that appears on your bank statement** for these recurring payments will be updated. This change is purely cosmetic and does **not affect the payment process** itself. However, to avoid any confusion or accidental stop payments, please take note of this update. ClickPay will send a notice to each ClickPay user. If you have any questions or concerns, both the **ClickPay Customer Care Center** and the **AR Resident Support Team** are fully informed and ready to assist you. Their contact number is: 1-877-464-2159.Thank you. Management.

Changes for ACH AutoPay Payments

Dear Resident,

We're reaching out to let you know about a recent update to the way your ACH payment appears on your bank statement.

Due to a change in our payment processor, the descriptor - or name – that shows up for your ACH autopay transaction has changed from your Association's name to: **ClickPay PropertyPay**

There is no change to the payment amount or schedule. Your autopay will continue to process as expected.

What Action is Required?
This change is simply cosmetic. However, we're sharing this information now, so you don't mistakenly reject or dispute a payment you don't recognize. Also, some residents have experienced returned payments, especially those using corporate or business bank accounts with ACH debit blockers.

Continued on page 2

ACH AutoPay Payments (*cont. from page 1)*

IF YOU USE A CORPORATE OR BUSINESS BANK ACCOUNT:
If you're paying from a corporate or business account that has ACH debit restrictions, please ensure your bank has whitelisted the new ACH Company ID:

ACH Company ID: _270283316
(Please note the leading space before the number)

Adding this ID will help avoid future returns or payment disruptions. If you're unsure whether this affects you, or if you've already experienced a returned payment, we recommend checking with your bank or finance team to confirm if a debit block is in place.

We appreciate your attention to this update and thank you for using ClickPay for your online payments.

Thank you for your understanding,
The ClickPay Team

POOL Wi-Fi

Wi-Fi is available in the pool/BBQ area.
Name: IslandPointe
Password: Island10350!

NEW NOTARY SERVICE AVAILABLE

We are pleased to announce that notary services are now available at the management office. The cost for this service is $10.00 per document, payable to Island Pointe Condominium.

WANTED

PRINT JOBS *anything that puts ink on paper*

Condo/HOA Services | Residential or Commercial
Voting/Election Packages • Annual Notices (w/ affidavits) • Letterhead
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Denizens | Businesses | Club Promoters | Restaurants | City
Celebrations • Obit Books • Biz Cards • Promo Materials • Brochures
Announcements • Posters-Banners • Vehicle Wraps

Contact Marc *(the newsletter guy)*
cgpimarc@earthlink.net | 786-223-9417

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Condo Resident Perks

HearAgainAmerica

National Save Your Hearing Event

Now Through May 31 only

Melanie Plotkin, HAS, Hearing Aid Specialist

Javier Benitez, HAS, BC-HIS, Hearing Aid Specialist, Board Certified in Hearing Instrument Sciences

Exclusive Offer for Condo Residents!

GET $1000 OFF
the purchase of a pair of the all new Starkey Edge AI hearing devices. [1]

Introducing Edge AI.
Rivaled Only By Perfect Hearing.

- Built tough to be waterproof, sweatproof and everyday-proof.[2]
- Smart Adaptation distinguishes between noise and speech.
- Adjust the volume from your smartphone.
- Charge overnight & listen for up to 51 hours.

OR Buy One Resound Savi 2
Rx digital hearing aid for $1595 &
Get the Second One for FREE!

The new Resound Savi 2 features clear sound and connectivity for everyone.

- ReSound Savi 2 delivers intelligent hearing that is reliable and refined to sound and feel natural.
- IP68-rated, with all-weatherproof nanocoating.
- Small and comfortable

Google ★★★★★ **Customer Reviews**

"Courteous, friendly and helpful even to someone who got their hearing aids from a different source." ***- C. Pearson***

Se Habla Español

We Specialize in Second Opinions!

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1. Cannot be used on prior purchases or combined with prior discounts.
2. up to 1 m, not intended for swimming. Rechargeable styles only.

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Island Pointe

Offering some neighborly advice.

As a fellow resident of Island Pointe, I take pride in guiding neighbors like you along all of your real estate journeys.

Selling or leasing out your home?
Call Eric for the expertise you need.

corcoran

9537 HARDING AVE | SURFSIDE

The Corcoran Group is a licensed real estate broker. This is not intended to solicit property already listed.
Equal Housing Opportunity.

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Quartz, Marble & Granite Countertops
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Impact Windows & Doors
Ceramic Tile & Marble Installed
Plumbing & Electrical Service

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House, Condo, Apt. | Interiors & Exteriors
Roof Painting | Pressure Cleaning

MINOR REPAIRS
Exterior Wood | Facia & Soffit
Stucco | Drywall & Framing

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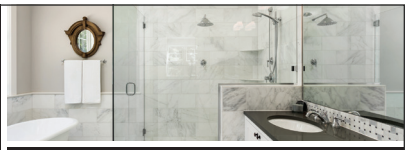
Free Estimates
Service & Quality
Commercial & Residential



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