



Grandview Condominium :
5900 Condo Association, Inc. :
5900 Collins Avenue :
Miami Beach, Florida 33140 :

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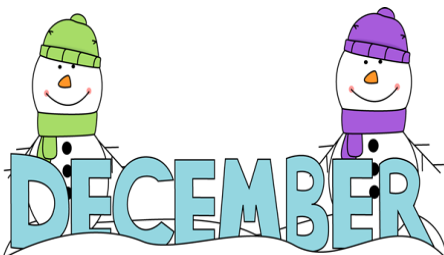
Property Mgr. Ingrith Guerrero :
Maint. Sup. Yoandry Varela :
Front Desk Lead .. Concepcion Melian :

IMPORTANT NUMBERS

Main 305-866-8608 :
Security 305-868-4958 :
Maintenance 305-866-8608 :
Fax 305-866-3323 :
Valet Supervisor ... Mariano Alvaro :
Concierge .. Concepcion Melian-Ferran :

Newsletter Editors

Ingrith Guerrero & Sidney Elkin



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EMPLOYEE HOLIDAY FUND

The Holiday Season is upon us. During this time, unit owners and residents of The Grandview Condominium have an opportunity to express appreciation to employees who provide the services and support to maintain the condo premises.

While most residents may not witness the exceptional efforts of the Front Desk personnel or the maintenance and cleaning employees, they contribute daily to the welfare of the community and often provide special individual services to residents. Due to the pandemic, 2021 has been particularly hard on the staff. Staffing shortages have required the current employees to work extended hours and perform duties outside their scope of work to make service as seamless as possible to our residents.

An Employee Holiday Fund has been established to provide monetary gifts to the Condo's ten (10) employees. The Board of Directors recommends that owners and residents who want to contribute to the Employee Holiday Fund write a **check payable to the 5900 Collins Avenue Condominium Association**. Please write Employee Holiday Fund on the check memo line. **THE DEADLINE FOR CONTRIBUTIONS IS DECEMBER 30th.**

Our employees are essential members of 5900 Collins, and they will undoubtedly appreciate your recognition of their work at this time of year.

On behalf of The Grandview's entire staff, we thank you in advance for your generosity. May we all have a happy, healthy, and prosperous Holiday Season and New Year.

Our current employees are:

- Concepcion Melian-Ferran – Front Desk Lead
- Rosemary Nodal – Front Desk
- Emiliano Hinse – Front Desk
- Rumiana Kasabova – Front Desk
- Oswaldo Camejo – Maintenance
- Arnold Vasquez – Housekeeper
- Ingrith Guerrero – Property Manager
- Yoandry Varela – Maintenance Supervisor

Valet Staff:

- Rene Das Virgens
- William Albia

Sincerely,
The Board of Directors for 5900 Collins Avenue Condominium Association

PACKAGES

With the onset of the pandemic, package deliveries have drastically incremented as more and more of our residents turn to online shopping to order their essentials, clothing, groceries, pet supplies, cleaning supplies, toiletries, medications, furniture and all sorts of other items. However, we have reached a point in which this produces additional stress and loss of productivity on our front desk and maintenance personnel. Currently, our maintenance personnel spend 3 – 4 hours a day breaking down boxes and throwing away thrash. This is time that could be spent on the maintenance of the building. If we put this into perspective, on a weekly basis, they spend approximately 2.5 days throwing away trash and only 2.5 days tending to the building.

This problem is not only affecting the staff; it also damages the first impression of the building. As guests arrive the first thing people come across is boxes, groceries, food deliveries, etc. In part it's because it is time consuming for front desk personnel to enter, label and properly place away the packages, but also because the Grandview has a small package room and the amount and size of packages makes it impossible to accommodate all of them.

The trend that we are seeing on the neighboring buildings, is that they are starting to charge for packages. Management has been told that the charges tend to be based on package size. Small packages are not charged for but medium size boxes are charged \$5 per box, large boxes \$10 per box and oversized deliveries are not accommodated for.

Here at the Grandview we strive to stir away from charging for packages but this means we need to get our residents assistance.

Due to the limited amount of space in our package room at 5900 Collins Avenue Condominium we would like to take this opportunity to advise you regarding the package policy:

- We can accept packages only up to 3’x3’x3’ in size to be held in the package room.
- If packages are larger than 3’x3’x3’ they must be sent directly to the Unit and the Resident must be home to receive the item. In the event that the resident is not home at the moment we would appreciate the retrieval of the package as soon as the resident arrives or advise front desk if they can enter the package in your unit.

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Packages (cont. from page 2)

- ❑ Packages must contain the name of the resident and proper unit number.
- ❑ Guests are not allowed to receive or pick up packages. Only registered Residents have this privilege.
- ❑ If a package contains the wrong unit number or is NOT properly addressed to a registered resident/owner and/or tenant the package will be returned.
- ❑ If you are returning a package you must contact the shipping company (FedEx, UPS, DHL, etc...) and advice of the pickup. The shipping companies sometimes refuse to pick up packages when they have not been called in by the residents.

Lastly, we ask you to kindly bring down the boxes to the recycling areas located by the south exit on P1 level or to the containers located near the elevators on the P1 or P2 level and to kindly break them down! If boxes are not broken down they overfill our recycling container and the waste management company does not take the container. Throwing the boxes down the trash chutes causes clogging in the chutes and poses a bigger problem to the rest of the residents. Leaving them in the trash chute rooms is unsightly, and attracts pests. Please be kind and bring them down!

Thank you for your understanding and cooperation.

The Holiday Season comes filled with joy and in our case packages!

¡La temporada de fiestas viene llena de alegrías y en nuestro caso paquetes! Por lo tanto, debido a la cantidad limitada de espacio en nuestra sala de paquetes en 5900 Collins Avenue Condominium, nos gustaría aprovechar esta oportunidad para asesorarlo con respecto a la política sobre los paquetes:

- ❑ *Debido al espacio limitado, la recepción puede aceptar paquetes de hasta 3'x3'x3' en tamaño para ser retenidos en el cuarto de paquetes.*
- ❑ *Paquetes más de 3'x3'x3' deben ser enviados directamente a la Unidad y el residente deben estar en casa para recibir el artículo. Si el residente no se encuentra en casa, le pedimos que retire el paquete en cuanto llegue a la propiedad o que avise al Front Desk si le parece más conveniente que le llevemos el paquete adentro de su unidad.*
- ❑ *Los paquetes deben contener el nombre del residente y número de unidad apropiada.*
- ❑ *Visitantes no pueden recibir o recoger los paquetes. Sólo los residentes registrados tienen este privilegio*
- ❑ *Si un paquete contiene el número de la unidad equivocada*

o no está dirigido a un residente registrado / propietario / o arrendatario el paquete será devuelto.

- ❑ *Si va a devolver un paquete, debe comunicarse con la empresa de transporte (FedEx, UPS, DHL, etc ...) y programar la recogida. Hay estancias en las cuales las compañías se niegan a recoger los paquetes cuando no la recogida no ha sido programada por los residentes.*

Por último, le pedimos amablemente que lleve las cajas vacías a las áreas de reciclaje ubicadas junto a la salida sur en el nivel P1 o a los contenedores ubicados cerca de los ascensores en el nivel P1 o P2 y que por favor las descompongan. Si las cajas no se descomponen, llenan en exceso nuestro contenedor de reciclaje y la empresa de reciclaje no recoge el contenedor o le cobra extra a la Asociación. Tirar las cajas por las rampas de basura causa la obstrucción en los conductos y plantea un problema más grande al resto de los residentes. Dejarlas en los cuartos de basura luce feo, y atrae plagas. ¡Por favor, sea amable y baje sus cajas!

Gracias por su comprensión y cooperación.



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