

Volume 17 Issue 10 June 2019

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Maintenance Engineer Robert Kulic

## OFFICE PHONE #'S Main

(305) 933-2636 **Fax** 

(305) 931-8719 **E-Mail** 

mystict1@mystict300.com

## **OFFICE HOURS**

Monday - Friday 9:00 AM - 5:00 PM

## Mystic Pointe Condo 1

3600 Mystic Pointe Dr. Aventura, FL 33180 mysticpointeresidents. buildinglink.com



## **Message from the Management**

Summer is here and many residents have gone back to their homes or are on vacation. The building seems quiet but despite this we remain very active in Mystic and continue to work on many fonts.

During the month of June, the Board will be completing the first six months in office and many important accomplishments have been met. Beginning of May the office emailed/mailed out a survey with regards to our hallway renovations. We would like to thank those who participated in helping us meet our goal, but unfortunately, as I write this Newsletter, we are still collecting the surveys and have not met our goal. We urge everyone to participate in these surveys as it is important if you care about the Board's decision making when it comes to changes/remodeling the building, your home. We appreciate it when we receive inputs. We had our gym equipment company install a new walking belt and a new board on the console of the treadmills due to them being damaged. We are sending out some pool chairs and lounges for repairs as well as replacing some very old end tables. We will be doing an acid wash to the floor of the pool, with that being said, the pool will be closed June 10<sup>th</sup> through June 14<sup>th</sup>. You will be able to use the Tower 100 and 200 pool for those days. We have asked the Master to change out some land-scaping plants around the pool deck, which are not looking too nice. We would like to thank each and every member of this Board, our outstanding and superb staff for their dedicated work and professionalism and our residents for their valuable advice and support!

Hurricane season is here, with that being said, this is a reminder to please get your shutters ready and make sure you remove any lose objects and patio furniture if you are going to be away. Remember to advise us with time if you will need our help.

A quick note, if you ever run into any issues with any of our employees or any issues with residents, we ask that you please come to the office and advise us of the problem so that WE may try to resolve it. We ask that you do not go to the Board member's or take it into your own hands to resolve. This is why you have a management team. Also, for a quick rule refreshment, please take a look at our reminder's and attention section. Thank you

We wish everyone a pleasant and relaxing summer!



## **ATTENTION!**

 If we do not have your guests on our system we will not allow them access, no verbal authorization is allowed! Please send us a WRIT-TEN authorization with owner signature. Please remember that only IMMIDIATE family are allowed to stay in the unit without



owners being present. Owners MUST be present while all other guests stay in the unit

- Cigarette butts must never be thrown off the balconies.
   Please make sure you and your guests and employees use ashtrays. Do not toss cigarette butts in front of our building!!
- If your delivery (i.e.: stove, dishwasher, bed etc.) any type of delivery....is not scheduled they will be turned away!
- Do not wash down your balcony, as the dirty water lands on the balconies below. Use a damp mop instead.
- Dogs must be carried or wheeled in a doggie cart through hallways, elevators and through the pool area at all times.
- All items that go down the trash chute must be placed in securely closed plastic bags. All items that do not fit in the trash chute easily must be taken to the first floor trash room for disposal. This includes most boxes, including pizza boxes. Otherwise, the chute becomes blocked.
- When requesting the key for the bike room you must leave your driver's license with the concierge.
- When your individual air conditioning unit is replaced, the valves must also be replaced. Also, the management office needs to know three days in advance of the replacement.
- Contact the management office or Valet office if you will be having more than 10 cars as guests in your apartment).
- Remember to call the valet TEN minutes in advance at 305-932-8881, if you need your car.





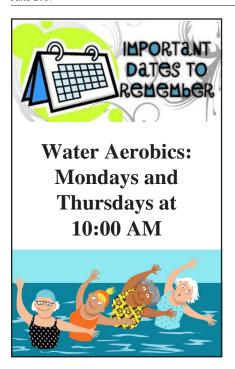
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