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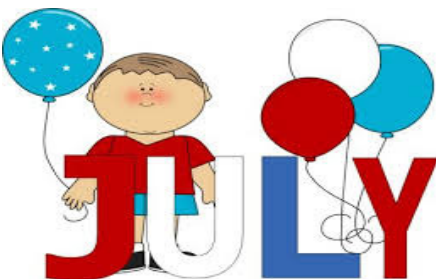
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**IMPORTANT NUMBERS**

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**Front Desk**.....305-865-5641

**OFFICE HOURS**

Monday-Friday ...7:30 AM - 4:30 PM



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**Hurricane Season is here. Are you prepared?  
AFTER THE STORM**

**In General**

- Stay tuned to local radio for information.
- Help injured or trapped persons.
- Return only after authorities advise its safe.
- Avoid dangling power lines & report them immediately to FP&L, police, or fire dept.
- Beware of snakes, insects, & animals driven to higher ground by floodwater.
- Take pictures of the damage, both to the house and its contents for insurance claims.
- Drive only if absolutely necessary and avoid flooded roads.
- Use telephone only for emergency calls.

**Insurance & Claims**

Report property damage to your insurance agent immediately. Your agent should provide you with claim forms and arrange for an insurance adjuster to visit your property and assess the damage. Make emergency repairs and document them. Keep all receipts and take photographs of the damages, before and after emergency repairs, to submit with your claim. Take precautions if the damages require you to leave your home. Secure your property. Remove valuable items. Lock windows and doors. Contact your insurance agent and leave a phone number where you can be reached.

**No Water**

The following are three purification methods, all of which kill microbes:

• **BOILING**

is the safest way to purify water. Boil for 10 minutes.



• **CHLORINATION**

uses pure, unscented, liquid chlorine bleach to kill microorganisms in water. Add 2 drops of bleach per quart of water, stir and let stand for 30 minutes.

• **PURIFICATION TABLETS**

release chlorine and iodine into the water. They are available at most sporting goods stores and some drug stores. Follow the package directions.

**Consumer Protection Tips**

Home repairs after a disaster may be the most stressful time for a consumer. The following tips will assist you in identifying unlicensed contractors and con artists:

- Be extremely cautious of anyone coming to your home uninvited and offering to do home repairs.
- Insist on obtaining a written estimate or contract.
- Be sure the contract or business card has an address, telephone number and license numbers.
- Ask for references and check them out.
- Don't be pressured into making a quick decision.
- Insist on start and completion dates in the contract, and do not pay the final balance until the work is completed to your satisfaction.

## DID YOU KNOW?: A Look at U.S. Flag Trivia

- Betsy Ross was reportedly able to create a 5-pointed star from a single sheet of paper with one cut.
- The first U.S. flag had 13 stars, representing the 13 original colonies. The second flag had 15 stars, as more states entered the union. Often states came in groups, so there were no U.S. flags with 14, 16, 17, 18, 19, 22, 39, 40, 41, 42, or 47 stars.
- New U.S. flags can be introduced only on the Fourth of July.
- No U.S. flag ever becomes obsolete. Each of the 27 flags are still legal U.S. flags and may be flown at any time.



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## Trivia Quiz I Scream, You Scream

July is National Ice Cream Month. How much do you know about America's favorite dessert? Test your ice cream knowledge!

1. What state is the nation's largest producer of ice cream?
2. What are the top three flavors sold in the US?
3. In terms of exports, where does the US send the most ice cream?
4. How many pounds of whole milk does it take to make one gallon of ice cream?
5. On which day of the week is the most ice cream sold?
6. Where are most of the vanilla beans used for ice cream grown?
7. True or False? Super-premium and premium ice cream represents over 50 percent of the total dollar sales of ice cream.
8. Which US city is the top seller of ice cream?
9. Only weeks after the stock market crash of 1929, the founders of Edy's Grand Ice Cream made a batch of ice cream by adding ingredients used as sundae toppings to chocolate ice cream. The name of their creation described both the flavor and was a comment on the time. What is this ice cream?
10. According to a survey conducted by Opinion Research Corporation, 13 percent of all men love their ice cream so much that they what?

### Answers

1. California.
2. Vanilla, chocolate, and Neapolitan.
3. Japan.
4. Twelve.
5. Sunday.
6. Madagascar.
7. True.
8. Portland, Oregon.
9. Rocky Road.
10. Lick the bowl.



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