A Newsletter for the Residents of the Isola Condominium

# CONDOMINIUM ASSOCIATION, INC

Volume 13 Issue 2

May 2020

### ISOLA Condominium Association, Inc.

770 Claughton Island Drive Miami, Florida 33131

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#### **OFFICE HOURS**

Monday - Friday ... 9:00 AM - 5:00 PM





### FLORIDA POWER & LIGHT (FPL) WILL LOWER CUSTOMER BILLS IN MAY

In response to the COVID-19 pandemic, beginning May 1, FPL plans to issue a one-time decrease of nearly 25% for the typical residential customer electric bill as a result of lower fuel costs. Business owners will also see a decrease in their bills, dependent by rate class. Customers can look for a decrease in their bill after May 1, 2020.

To further assist customers, FPL is also implementing the same policies that it does during crises and has suspended electrical disconnections, is providing payment extensions and is waiving late payment fees for customers in a hardship situation. All of these policies will remain in effect while Florida is under a state of emergency.

If you are having difficulty paying your monthly bill, you can contact FPL directly at 1-800-226-3545 and they will work with your personal situation to come up with a solution to ensure that you can fulfill your personal responsibility for your FPL balance.

For more information, visit www.fpl.com/coronavirus.html

## Hurricane Season is Fast Approaching. Are you prepared? HURRICANE SEASON IS JUNE 1 TO NOVEMBER 30

Hurricane preparedness is a natural part of living in Miami-Dade County. Below are some key tips to include in your personal hurricane plan. Make sure everyone in your household knows what they are supposed to do.



#### Have disaster supplies on hand.

- Flashlight and extra batteries
- Portable, battery-operated radio and extra batteries
- First aid kit and manual
- Emergency food and water
- Non-electric can opener
- Essential medicines
- Cash and credit cards

**Check your insurance coverage** and be sure it includes replacement coverage, especially for renters.

#### **Evacuation Plans:**

- **Rehearse your evacuation plan** with your household and leave extra time for traffic.
- If you live in an evacuation zone, make plans to move inland to a friend or family member's home.
- If you are electrically dependent you should evacuate for any category of tropical storm or hurricane.
- Residents who may need assistance evacuating from disaster should register for the Emergency Evacuation Assistance Program by calling the Office of Emergency Management at (305) 513-7700 to receive an application. Applications can be downloaded from the OEM website: http://www.co.miami-dade.fl.us/oem.

#### **Communications:**

- Assign someone in your home the job of a checking the weather everyday during Hurricane Season.
- Develop an emergency communication plan. In case family members are separated from one another during a disaster (a real possibility during the day when adults are at work and children are at school), have a plan for getting back together.
- Ask an out-of-state relative or friend to serve as the "family contact." After a disaster, it's often easier to call

long distance. Make sure everyone in the family knows the name, address, and phone number of the contact person.

#### Water Is Life:

- The most important part of your hurricane kit is water. Have 1 gallon per person per day.
- Your water heater can store several gallons of fresh water to use if there is no water pressure, especially in high-rise buildings.

#### **Protect your windows:**

Permanent shutters are the best protection. A lower-cost approach is to put up plywood panels. Use 1/2-inch plywood--marine plywood is best--cut to fit each window. Remember to mark which board fits which window. Pre-drill holes every 18 inches for screws. Do this long before the storm.

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### Memorial Day May 25

Memorial Day is officially celebrated on the last Monday during the month of May. Memorial Day is dedicated to service men and women who gave their lives for freedom and country. It is also a time to remember loved ones who have passed away. The roots of Memorial Day observance, goes back to 1865 and the end of the Civil War.

Memorial Day was traditionally held on the 30th of May. In 1971, Congress changed it to the last Monday, in order to afford a three day holiday weekend. Regardless of the date, we encourage you follow Memorial Day tradition. Take time to remember lost loved ones in whatever way you feel appropriate.





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