



# DELVISTA VIEW

A Newsletter for the Residents of the Delvista Towers Condominium Assn.

Volume 18 Issue 4

November 2019

## Delvista Towers Condominium Association

20225 NE 34th Court  
Aventura, Florida 33180

### ASSOCIATION OFFICERS

**President**..... Mark Braun  
**Vice President** ..... Catherine Clark  
**Treasurer** ..... Louise Rudnick  
**Secretary**..... Gadi Leshem  
**Director** ..... Carl Burkins  
**Director** ..... Regina Goldfein

### PROPERTY STAFF

**Property Manager**..... Teri Dattilio  
**Administrative Asst.** Vanessa Pena  
**Chief Engineer** ..... Eddie Suarez

### IMPORTANT NUMBERS

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**Fax** ..... 305-937-1599  
**Security** ..... 305-937-0188 x203  
**Maintenance**... 305-937-0188 x205  
**Guard House**..... 305-937-0404  
**Valet**..... 305-937-0188 x204

### OFFICE HOURS

Monday-Friday  
9:00 AM - 5:00 PM

### NEWSLETTER EDITOR

Regina Goldfein..... 305-934-6731  
E-mail.. reginarealtor203@gmail.com  
Spanish Translation..... Vanessa Pena



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## Message from the Manager

Welcome to November! The holidays are fast approaching. We are still anticipating the bulk of the remodel to be completed by the 3-4<sup>th</sup> week of December. Our goal is to have the lobby open for residents and guests to show all of their family and friends. In the next 2-3 weeks we will open the package receipt room. All incoming and outgoing packages for large carriers (not USPS) will go through this room. There will be an onsite staff member available from 9am-6pm. If a resident wishes to pick up a package after hours, they will be asked to contact the package clerk via email. The package will then be signed out to the front desk officer and stored in an overnight package room that is adjacent to the front desk. This will make things run efficiently and remove all of the clutter from the front of the building. Valets will no longer be receiving or delivering packages as part of their normal duties. Please remember the valets were previously providing this service, although it was not covered in their contract. Packages may still be delivered to units upon request and if time permits. Residents will be required to notify the package clerk in an email that they wish to have their package delivered. A valet will then deliver the



## Mensaje del gerente

*¡Bienvenido Noviembre! Las vacaciones se acercan rápidamente. Todavía estamos anticipando que la mayor parte de la remodelación se completará para la semana 3-4 de diciembre. Nuestro objetivo es tener el lobby abierto para que los residentes e invitados muestren a todos sus familiares y amigos. En las próximas 2-3 semanas abriremos la sala de recepción de paquetes. Todos los paquetes entrantes y salientes para grandes transportistas (no USPS) pasarán por esta sala. Habrá un miembro del personal en el lugar disponible de 9 am a 6 pm. Si un residente desea recoger un paquete fuera del horario de atención, se le pedirá que se comuniqué con el empleado del paquete por correo electrónico. Luego, el paquete se cerrará para el oficial de recepción y se almacenará en una sala de paquetes durante la noche adyacente a la recepción. Esto hará que las cosas funcionen de manera eficiente y eliminará todo el desorden del frente del edificio. Los valets ya no recibirán ni entregarán paquetes como parte de sus tareas normales. Recuerde que los aparcacoches anteriormente brindaban este servicio, aunque no estaba cubierto en su contrato. Los paquetes pueden ser entregados a las unidades a pedido y si el tiempo lo permite. Los residentes deberán*

*Continued on page 2*

*Pasa a la pagina 3*

**Manager (cont. from page 1)**


package when time permits. There may be a fee for this service in the future. Valets bringing packages are doing this as a service, therefore gratuity is appreciated. The Board of Directors, along with management, would like to remind residents that oversized and heavy packages must be picked up immediately. With the holiday season fast approaching, we simply do not have the room to store these items overnight. I feel this is a very nice program that Delvista is implementing and I hope that residents are happy with the outcome. As with any new project, there may be a few glitches at the beginning. Please allow us time to work through everything. Residents will be required to sign for all packages. At times, this may mean a small waiting period at the package room. We ask for your patience, as proper tracking and delivery records are very important.

Next week we will be sending out our holiday fund letter to all residents. This fund was implemented years ago to allow for bonuses to be provided to all staff members for their hard work and dedication throughout their time with Delvista. Resident contributions are greatly appreciated. The holiday season is a nice time to remind staff that residents and guests appreciate all of their hard work. It takes a team to run an association. We are working every day to improve services and performance. Recently security, valet and housekeeping had several in house training sessions to go over job performance and expectations. We feel each of you will begin to see a vast improvement in the months ahead.

I am very thankful for the wonderful opportunity to manage Delvista and get to know each of you. Once the office reopens, I will have more time to spend one on one with residents to get to know you better.

Happy Thanksgiving!

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**DELVISTA**

STATUS	ADDRESS	BD/BA	LA SF	LIST \$
Active	20225 NE 34 Ct 1819	2/2	1,169	\$299,000
Active	20225 NE 34 Ct 1619	2/2	1,169	\$285,000
Active	20225 NE 34 Ct 2013	2/2	1,158	\$279,500
Active	20225 NE 34 Ct 2212	2/2	1,112	\$279,000
Active	20355 NE 34 Ct 526	2/2	1,213	\$245,000

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**Gerente** (viene de la pagina 1)


notificar al empleado del paquete en un correo electrónico que desean recibir su paquete. Un valet entregará el paquete cuando el tiempo lo permita. Puede haber una tarifa por este servicio en el futuro. Los valets que traen paquetes lo hacen como un servicio, por lo tanto, se agradece la propina. La Junta Directiva, junto con la administración, quisiera recordar a los residentes que los paquetes pesados y de gran tamaño deben ser recogidos de inmediato. Con la temporada de vacaciones acercándose rápidamente, simplemente no tenemos espacio para almacenar estos artículos durante la noche. Siento que este es un programa muy bueno que Delvista está implementando y espero que los residentes estén contentos con el resultado. Al igual que con cualquier proyecto nuevo, puede haber algunos problemas técnicos al principio. Permítanos tiempo para trabajar en todo. Los residentes deberán firmar todos los paquetes. A veces, esto puede significar un pequeño período de espera en la sala de paquetes. Le pedimos su paciencia, ya que el seguimiento adecuado y los registros de entrega son muy importantes.

La próxima semana enviaremos nuestra carta de fondo de vacaciones a todos los residentes. Este fondo se implementó hace años para permitir que se brinden bonos a todos los miembros del personal por su arduo trabajo y dedicación durante todo su tiempo con Delvista. Las contribuciones de los residentes son muy apreciadas. La temporada de vacaciones es un buen momento para recordarle al personal que los residentes e invitados aprecian todo su arduo trabajo. Se necesita un equipo para ejecutar una asociación. Estamos trabajando todos los días para mejorar los servicios y el rendimiento. Recientemente, la seguridad, el servicio de valet y el servicio de limpieza tuvieron varias sesiones de capacitación internas para analizar el desempeño y las expectativas laborales. Creemos que cada uno de ustedes comenzará a ver una gran mejora en los próximos meses.

Estoy muy agradecido por la maravillosa oportunidad de administrar Delvista y conocerlos a todos. Una vez que la oficina vuelva a abrir, tendré más tiempo para pasar uno a uno con los residentes para conocerte mejor.

¡Feliz día de acción de gracias!

**People Column**  
 Congratulations to Doris and Sandy Berman, who will celebrate 71 years of marital bliss on November 7, 2019.





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## From The Editor

This newsletter is by and for the residents of Delvista Towers. Our goal is to create an informative and entertaining publication for the enjoyment and benefit of all. We look forward to contributions and suggestions from you, but we do reserve the right to decide what will be published. You can write to me directly [reginarealtor203@gmail.com](mailto:reginarealtor203@gmail.com). I enjoy hearing from you.



## Aviso De La Editora

Recordamos que este boletín en por y para los residentes de Delvista Towers. Nuestra meta es crear una publicación entretenida e informativa para beneficio de todos. Siempre esperamos sus contribuciones y sugerencias pero recuerde que nos reservamos el derecho de publicación ya que el espacio es limitado. Escríbanme a [reginarealtor203@gmail.com](mailto:reginarealtor203@gmail.com).

### OCTOBER BIRTHDAYS

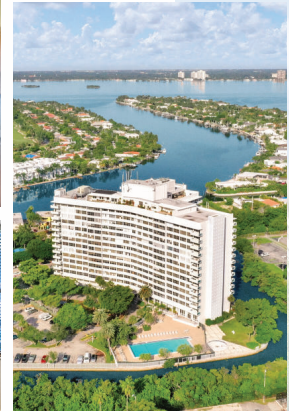
Belated birthday wishes to  
 Danielle Salmon- September 17,2019.  
 Joyce Mizrachi-1  
 Sandi Samuels-2  
 Joycelena Bergamo-3  
 Betty Goodman-9  
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