

PROPERTY STAFF

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IMPORTANT NUMBERS

OFFICE HOURS (Unit Owners Only)



COASTAL TOWERS Condominium Association, Inc. 400 Kings Point Dr, Sunny Isles Beach, FL 33160



Florida Power & Light (FPL) Will Lower Customer Bills in May

In response to the COVID-19 pandemic, beginning May 1, FPL plans to issue a one-time decrease of nearly 25% for the typical residential customer electric bill as a result of lower fuel costs. Business owners will also see a decrease in their bills, dependent by rate class. Customers can look for a decrease in their bill after May 1, 2020.

To further assist customers, FPL is also implementing the same policies that it does during crises and has suspended electrical disconnections, is providing payment extensions and is waiving late payment fees for customers in a hardship situation. All of these policies will remain in effect while Florida is under a state of emergency.

If you are having difficulty paying your monthly bill, you can contact FPL directly at 1-800-226-3545 and they will work with your personal situation to come up with a solution to ensure that you can fulfill your personal responsibility for your FPL balance.

For more information, visit fpl.com/coronavirus.

Boat Docks / Rock Reventment Areas are Closed and Off Limits to All Residents!!!

The Coastal Towers Boat Docks are "CLOSED" and "OFF LIMITS" to ALL **RESIDENTS**. Residents are not authorized to launch any CANOES, KAYAKS OR BOARDS from any part of the association property. Any Resident caught using the boat docks or rock areas after hours and on weekends will be heavily fined by the association. Security has been informed to contact the police immediately. Owners are not authorized to use docks or rock areas to launch any type of water vessel under any circumstances. Owners will be heavily fined for the infraction. Any renter that uses the docks will be heavily fined, forfeiture of security deposit and the association will take all available means to begin the eviction process.

BOAT DOCKS ARE OFF LIMIT!



Select City of Sunny Isles Beach parks will reopen on Wednesday, May 6 with limitations as defined in **City of Sunny Isles Beach Emergency Order 06-20**. Due to the high density of our city and the nature of our parks, it is important that we have rules and guidelines in place to keep our community safe. Therefore, we are coordinating staff, supplies and training in order to reopen select parks beginning Wednesday, May 6 for Sunny Isles Beach residents only. Those select parks will reopen on a limited schedule. The City welcomes its residents to enjoy the reopened parks for passive use only such as walking and/or jogging while adhering to specific guidelines and restrictions. Following these guidelines will ensure a safe and healthy experience for everyone!

Parks Opening on May 6:

- Gateway Park, 151 Sunny Isles Blvd
- Heritage Park, 19200 Collins Ave
- Intracoastal Parks, 16100 Collins Ave
- Samson Oceanfront Park, 17425 Collins Ave
- Senator Gwen Margolis Park, 17815 N. Bay Rd.
- Town Center Park, 17200 Collins Ave
- Bicycle Zone under Lehman Causeway
- (New area for kids to ride bicycles)

Parks Remaining Closed:

- Golden Shores Park, 201 191 Terrace
- Newport Fishing Pier, 16501 Collins Ave
- Pelican Community Park, 18115 N Bay Rd

Hours of Operation

In order to mitigate a large number of residents crowding the parks at the same time (making social distancing difficult), we will be following a usage schedule, based on residents' home address.

- Residents living in even numbered houses or apartments can visit parks on Mondays, Thursdays, and Saturdays.
- Residents living in odd numbered houses or apartments, can visit parks on Wednesdays, Fridays, and Sundays.

Daily Hours (CLOSED Tuesdays)

9 am – noon, 4 pm – 8 pm Senior Priority Hours Mondays, Wednesdays, Fridays 8 am – 9 am

Limited Activities

- All playground equipment, fitness equipment, water fountains, picnic tables and shelters, bike racks, and water features will remain closed.
- Sidewalks will be marked for one-directional use.
- Restrooms will be open, but limited to only 1 person/ family at a time. Restrooms will be sanitized throughout each day.
- Parking lots and garages will be open, with the exception of the Ellen Wynne Lot and Pier Park lot. Parking fees continue to be enforced.
- No organized practice or games.
- No groups larger than 10 people may gather in the same place.

Allowed Activities:

- Walking
- Running
- Stretching
- Exercising
- Soccer Field for Individual Activities
- Closed Amenities:
- Game Tables

Guidelines for Use

- Sunny Isles Beach parks will be open for residents ONLY.
- We ask that residents limit their time in parks to one hour per visit in order to reduce crowding.
- Facial coverings must be worn in accordance with Miami-Dade County Emergency Order 20-20 and CDC/ Health Department guidelines.
- Residents must adhere to social distancing guidelines by keeping a distance of at least six feet between yourself and others.
- Minors must be accompanied by a parent/guardian when in the park.
- No animals permitted in the park with the exception of recognized service animals.
- Visitors should bring their own water as water fountains will be closed.

Enforcement

The City is implementing strict enforcement of social distancing and all rules, and offenders are subject to penalties and fines. City staff will be monitoring each park and will require those not following the rules to leave.

Please be advised that the operational changes and time periods described herein are subject to change at any time due to the evolving situation.

• Tables

- Playground
- Fitness Equipment
- Water Fountains
- Bike Racks
- Water Feature
- Dog Parks

Screenings Required for Access to City Facilities Effective April 27

Beginning Monday, April 27, 2020, all City of Sunny Isles Beach visitors and employees will be required to undergo a screening prior to entering any City facility. The screening consists of a series of questions and a contactless temperature check. Once the individual passes the screening, they will be provided with a wristband that must be visible at all times within the facility.

Screenings will take place at the **first floor of the Government Center parking garage** near the west entrance of the Government Center and library book drop. Visitors will only be allowed access to the Government Center at this location. Screenings will take place between 5:30 am and 6 pm. Visitors may drive up or walk up for screenings.

The Police Department remains open 24 hours a day. Anyone visiting the Police Department for after-hours emergency services should enter the building via the second floor of the parking garage. All visitors will be screened upon entry to the Police Department.

The SIB Government Center parking garage is only open for City employees. All visitors must park in the outside parking lot.

Reminder: The SIB Government Center is open for **essential business only**. Cloth face coverings are required when inside the building.

The SIB Shuttle is Suspending Fixed-route Service and Moving to an Appointment System

Residents may schedule an appointment to be picked up within City limits (including Aventura Mall & Intracoastal Mall) and be taken anywhere within City limits (including Aventura Mall & Intracoastal Mall). The bus will drop passengers off at their destination and move on to the next trip. Therefore, customers must make an appointment for both their destination and also their return trip.

Appointments are available between 8 am - 3 pm, every hour on the hour. Appointments must be made at least 1 hour in advance. You may make an appointment by calling 305.792.1706.

All City-owned parking garages and surface lots are open ONLY to residents until further notice. Parking fees still enforced.

All Common Areas are Closed by City Ordinance

As we continue to monitor the latest information from federal, state and local health officials, we want to remain proactive in preventing the potential exposure of COVID-19 to our community. We encourage everyone to take personal responsibility to assist us in maintaining a healthy environment for all. This includes practicing social distancing and staying away from public areas when possible. While information is changing rapidly, we will continue to provide you with the latest updates, including closures and service changes as they become available.

Closures & Service Changes:

• Effective Tuesday March 17, the gym, social room, pool area, media room and all common area restrooms will be closed **until further notice**.

Sanitization & Cleaning:

• Staff has placed sanitizer stations at the main entrance and main elevator entrance.

What you can do:

• We encourage everyone to continue to follow the preventive guidelines set forth by the CDC, including washing your hands often, staying home when sick and practicing social distancing.



ATTENTION RESIDENTS

Be advised of the following rules and regulations of our condo association.

- **BICYCLES:** Bicycles may be stored in the bicycle storage room. Each unit may gain access only by requesting the key from the lobby concierge. Bicycles must be transported through the service entrance and corridor and on the service elevator. They are not permitted in the lobby and may not be stored on the common elements or limited common elements. All bicycles must display an identification label attached to the crossbar.
- **PACKAGES:** All packages must be addressed to registered owners and residents. The maximum dimensions of any package(s) **cannot exceed 36''x 36'' and the weight cannot exceed 30 pounds**. Both first name and last name and unit / apartment number must match the name of the registered Resident. Please note that packages not addressed to registered Residents will be returned to sender. Packages that exceed the minimum required dimensions or weight will not be accepted by the concierge staff / security. The package will be denied. Packages may only be picked up by the registered owner / resident or pre-approved designee.
- GARBAGE DISPOSAL: All garbage must be placed in a plastic bag and secured before being thrown down the trash chute or into the dumpster. Garbage must not be left on the trash room floors. Any spilled liquids or garbage must be cleaned up. Cardboard boxes and/or large pieces of cardboard should be broken down and flattened placed in the trash room or placed in the YELLOW LID RE-CYCLE CONTAINER located in the loading dock area. Coastal Towers Condo Association is in compliance with Miami Dade county recycling regulations. Newspapers, glass, metal cans and plastics must be disposed of separately. You may place items in a garbage bag or in the 6 yarder container that is located in the loading dock area.
- BULK GARBAGE: Bulk items are not to be left in the loading dock area or in the maintenance corridors of the building. Do not place discarded items in the loading dock area such as OLD WATER HEATERS, OLD DISH-WASHERS, OLD MATRESSES, OLD DRESSERS, OLD FURNITURE. It is against Miami Dade County regulations to discard any construction material into the garbage containers. Be advised that there are cameras located in the loading dock area. Any resident or construction worker caught throwing any material that is banned or left in the loading dock area will be fined accordingly.
- **STORAGE AREAS:** All storage areas will be cleaned on a monthly basis. Any items that are not properly secured within the storage areas will be discarded. All storage areas must keep the walk areas free and clear of any debris and items.

Sunny Isles Beach Citywide Curfew Issued Between the Hours of 11:00 pm and 5:00 am

In order to protect the public health, safety and welfare of the community, the City Manager has issued a **curfew** within the jurisdictional limits of the City of Sunny Isles Beach. The curfew shall commence March 22, 2020, between the hours of 11:00 pm and 5:00 am, and continue until further notice. No person is allowed outside within the City during curfew hours either as a pedestrian or by means of any vehicle unless such person is:

- Providing police, fire or other governmental services
- Providing assistance expressly requested by police, fire or governmental personnel
- Participating in, going to, or returning from a place of work or occupation
- Walking a pet animal in the vicinity of their residence

The order also states that effective Sunday, March 22, 2020 at noon, the City expands the recommendation previously issued to an Official Order that all gyms, fitness centers, and swimming pools located inside condominiums, rental apartments, condominium hotels, hotels, and motels within the City of Sunny Isles Beach are ordered **CLOSED** until further notice.

Motorcycle Parking

Any resident that owns a motorcycle must ensure that it is registered with the management office. Any motorcycle that is parked over by the designated motorcycle parking area with expired tags, no decal or has abandoned the motorcycle, management will tow the motorcycle effective immediately. The designated motorcycle parking area has been relocated due to the impending seawall project. All motorcycle owners MUST come by the management office to be informed of the new parking location.

Attention Visitors & Residents

Short term/vacation rentals of any kind is strictly prohibited. Short term renting of any part of your unit is a violation of our rules and regulations. If these rules are violated, short term renters will be asked to leave the property and the unit owner will be subject to substantial fines.

Atencion vistantes y residentes

Corto plazo/alquiler de cualquier tipo está prohibido. Alquiler a corto plazo de cualquier parte de la unidad es una violación de nuestras reglas y regulaciones. Si se violan estas reglas, los inquilinos a corto plazos se pedirá que desaloje la propiedad de inmediato y el propietario de la unidad será multado severamente por las violaciones.

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ATTENTION

Lobby/shopping carts are only to be used for groceries, luggage or small items not for contractor use. Violators will be subject to fines.





Residents please use service elevator when using bell carts. Shopping carts can be used in all elevators. **ID is required in order to use lobby/shopping carts please see front desk for service.**



Monthly Financial Statements

All Owners are invited to receive a copy of the monthly financial statements upon request. All operating expenses, revenue received by the association, balances, etc. appear on the statements. Please, visit the management office during business hours, Monday thru Friday from 8:30 am to 4:30 pm and request a copy.



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Memo To All Residents

Lobby Area:

- NO bicycles, scooters, skateboards, hover boards, rollerblades.
- Must wear clothes with bathing attire while in the lobby
- Must wear tops, bottoms and shoes must be worn at all times while in the lobby

Guest & Visitors:

- All GUEST and VISITORS must be registered with security!
- All GUEST and VISITORS must park in the GUEST PARKING AREA.
- GUEST and VISITORS not adhering to policy will be towed at owner's expense.
- Parking fee begins at 10:00 p.m. Monday thru Sunday.
- Parking fee is \$5.00
- Guest parking cannot be used as secondary parking under any circumstances.

Balconies:

- ONLY OUTDOOR FURNITURE IS PERMITTED!
- Balconies must not be used as storage!
- No bicycles, storage containers, kayaks, grills, hang lights, satellite dishes.
- No clothing hanging from balcony railings!
- No debris should be thrown from balconies, specifically cigarette buds!

Short Term Leases:

• Any unit found to be a short term rental will be fined and reported to Miami Dade County.

ESA And Service Animals:

- MUST BE ON A LEASH AT ALL TIMES Moving / Deliveries:
- Moving is NOT PERMITTED after 4:30p.m. Mon-Fri.
- Moving NOT PERMITTED AT ANY TIME ON THE WEEKENDS / HOLIDAYS!
- Delivery of furniture or appliances is NOT PERMIT-TED ON WEEKENDS / HOLIDAYS!
- All deliveries must be registered with management office. Construction:
- No work allowed on WEEKENDS / HOLIDAYS!
- Work hours are from 8:30a.m. until 4:30p.m. Mon-Fri only!

Management would like to thank all residents in advance for following the approved "**Rules and Regulations**" of Coastal Towers Condominium. It is important to understand that living in a community means that all Residents have the right to peaceful enjoyment of their homes. Not following the Rules and Regulations will result in fines.

SIBeHealthy Wellness Series

The City of Sunny Isles Beach Cultural & Community Services Department wants to help our residents stay active and healthy while we remain at home to prevent the spread of COVID-19. We have put together a virtual wellness series called **SIBeHealthy** to keep our program participants engaged from the safety of home. Mark your calendars for these upcoming dates.

Watch Live on SIB-TV

Tune in to SIB-TV (Atlantic Broadband channel 662) and follow along with live wellness classes from home. These classes will be made available on our YouTube channel afterward.

Yoga Monday, May 11 10 _ at am Soccer Dribble Drills – Monday, May 11 at 4 pm Strength & Resistance – Tuesday, May 12 at 10 am Karate – Tuesday, May 12 at 4 pm Chair Yoga - Wednesday, May 13 at 10 am Gymnastics – Wednesday, May 13 at 4 pm Tai Chi – Thursday, May 14 at 10 am Basketball – Thursday, May 14 at 4 pm Strength & Resistance – Friday, May 15 at 10 am Hip Hop – Friday, May 15 at 4 pm

On-Demand YouTube Videos

SIBeHealthy videos will be available to watch anytime on our YouTube Channel. Subscribe to our channel to get notified when new uploads are added.



Pest Control

Tuesday's starting at 9:00 am 1st. Tuesday of the Month: Floors 16 thru 12 2nd. Tuesday of the Month: Floors 11 thru 8 3rd Tuesday of the Month: Floors 7 thru 4 4th Tuesday of the Month: Floors 3 thru 1

Please see Security guard in the lobby to schedule spraying of your unit.



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Trash Chutes

Please, be advised that you must throw your trash into the trash chute in a **resistant sealed plastic bag**. The recycles must be placed neatly into the recycle bins. We will be reviewing video and will issue a **\$100 per violation** charges against those residents that are deliberately throwing trash on the floor.

DO NOT LEAVE ANY TRASH BAGS ON THE FLOOR OF THE TRASH ROOM.

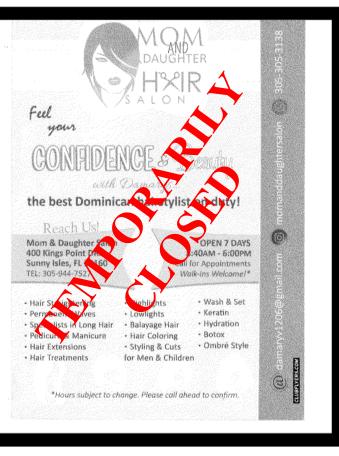
Why would you want our cleaning staff to endure cleaning your mess? They work very hard to keep our building clean and neat. Isn't that the way you want to see the building?.

Please, don't make their jobs harder than they already are.

DO NOT LEAVE ANY **UNWANTED ITEMS IN THE COMMON AREAS OF ANY** FLOOR BY THE SERVICE **ELEVATOR**

Let's all collaborate to keep the building clean and tidy.





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